

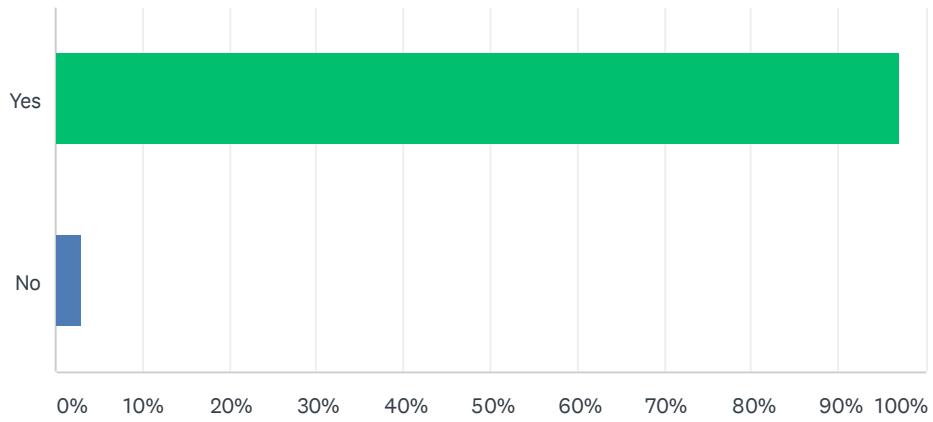
Q1 Please provide the name of the city/town that you reside in, and your e-mail address. This information will be kept confidential. You are not required to submit your name unless you choose to do so in the confidential comment section of question #10.

Answered: 34 Skipped: 0

ANSWER CHOICES	RESPONSES	
Name	0.00%	0
Company	0.00%	0
Address	0.00%	0
Address 2	0.00%	0
City/Town	100.00%	34
State/Province	100.00%	34
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	100.00%	34
Phone Number	0.00%	0

Q2 Is your home or business within the Village of Oil Springs?

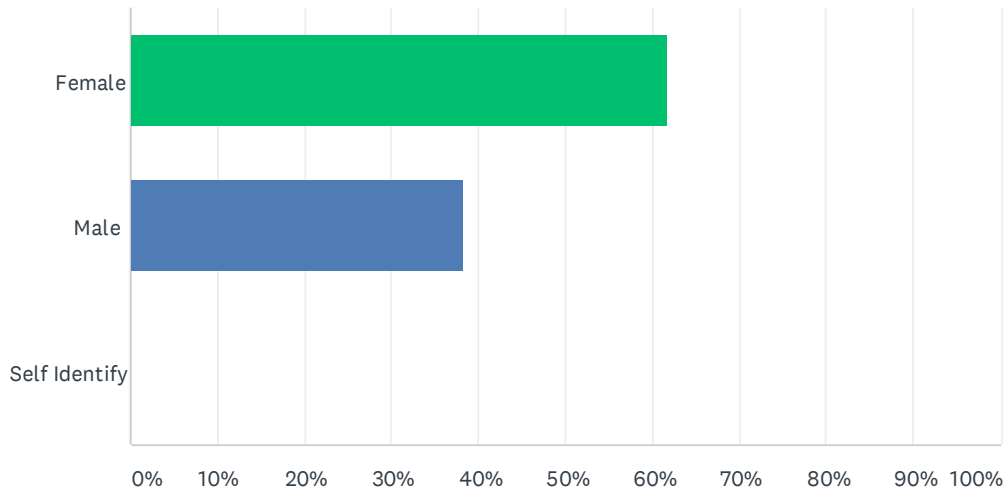
Answered: 34 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	97.06%	33
No	2.94%	1
Total Respondents: 34		

Q3 What is your gender?

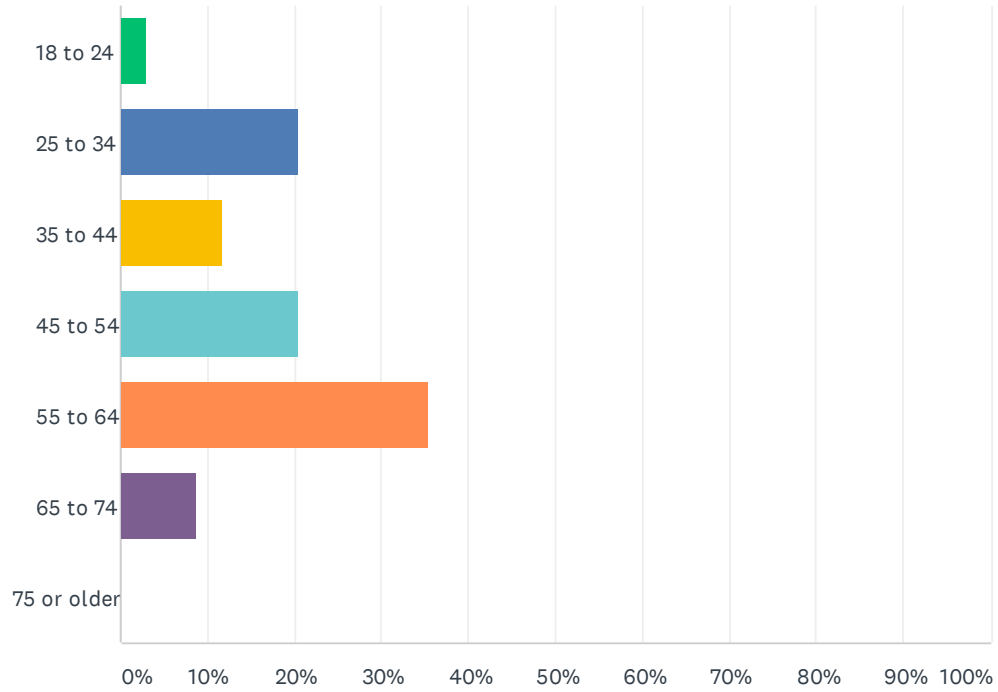
Answered: 34 Skipped: 0



ANSWER CHOICES	RESPONSES	
Female	61.76%	21
Male	38.24%	13
Self Identify	0.00%	0
TOTAL		34

Q4 What is your age?

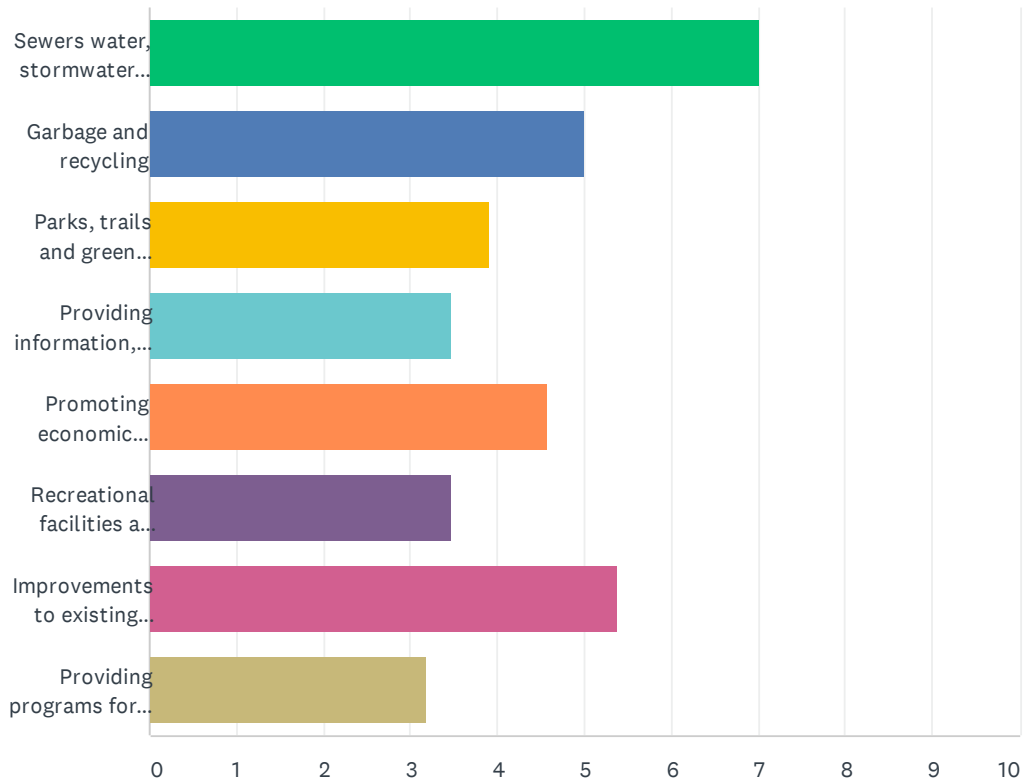
Answered: 34 Skipped: 0



ANSWER CHOICES	RESPONSES	
18 to 24	2.94%	1
25 to 34	20.59%	7
35 to 44	11.76%	4
45 to 54	20.59%	7
55 to 64	35.29%	12
65 to 74	8.82%	3
75 or older	0.00%	0
TOTAL		34

Q5 How important are the following services/programs to our community, with One (1) being MOST important and Eight (8) being LEAST important (although, they are all important!)

Answered: 34 Skipped: 0



	1	2	3	4	5	6	7	8	TOTAL	SCORE
Sewers water, stormwater management	61.76% 21	14.71% 5	8.82% 3	0.00% 0	11.76% 4	0.00% 0	0.00% 0	2.94% 1	34	7.00
Garbage and recycling	0.00% 0	20.59% 7	26.47% 9	17.65% 6	17.65% 6	5.88% 2	8.82% 3	2.94% 1	34	5.00
Parks, trails and green spaces	0.00% 0	11.76% 4	17.65% 6	8.82% 3	20.59% 7	5.88% 2	23.53% 8	11.76% 4	34	3.91
Providing information, customer service and public engagement	5.88% 2	0.00% 0	8.82% 3	17.65% 6	5.88% 2	26.47% 9	20.59% 7	14.71% 5	34	3.47
Promoting economic development	2.94% 1	20.59% 7	11.76% 4	17.65% 6	14.71% 5	17.65% 6	5.88% 2	8.82% 3	34	4.59
Recreational facilities and programming	5.88% 2	0.00% 0	2.94% 1	23.53% 8	11.76% 4	20.59% 7	20.59% 7	14.71% 5	34	3.47
Improvements to existing infrastructure	17.65% 6	32.35% 11	11.76% 4	2.94% 1	8.82% 3	5.88% 2	11.76% 4	8.82% 3	34	5.38
Providing programs for seniors and youth	5.88% 2	0.00% 0	11.76% 4	11.76% 4	8.82% 3	17.65% 6	8.82% 3	35.29% 12	34	3.18

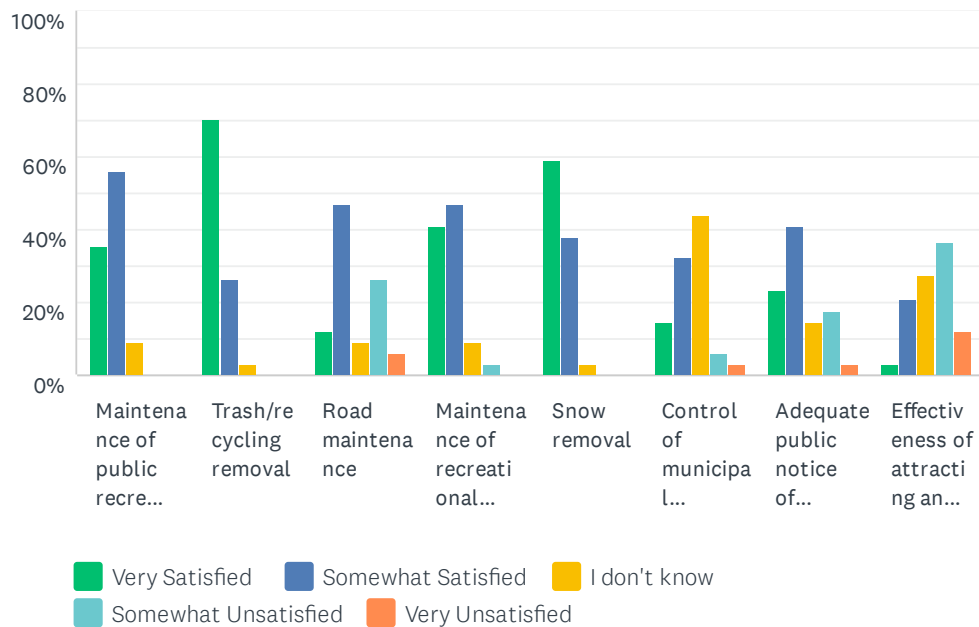
Q6 If the most important local issue facing the Village of Oil Springs at the present time is not listed above, please tell us what it is.

Answered: 12 Skipped: 22

#	RESPONSES	DATE
1	.	12/1/2020 9:12 PM
2	Find the grant money	12/1/2020 4:15 PM
3	How expensive our property taxes are.	12/1/2020 12:33 PM
4	None	11/30/2020 8:17 PM
5	Staying out of debt	11/30/2020 6:28 PM
6	No	11/19/2020 9:59 PM
7	Fixing the road and not having brush piles or dump sites to take brush	11/18/2020 10:25 PM
8	N/A	11/18/2020 3:03 PM
9	Side walk upgrades, many spots along Oil Springs line are below grade and covered in mud other spots very unlevel far from safe for seniors in the community	11/18/2020 2:24 PM
10	N/a	11/18/2020 1:41 PM
11	-	11/18/2020 12:20 PM
12	Policing	11/18/2020 12:08 PM

Q7 We would like to know how satisfied the residents/business owners of the Village of Oil Springs are with the following municipal services:

Answered: 34 Skipped: 0



	VERY SATISFIED	SOMEWHAT SATISFIED	I DON'T KNOW	SOMEWHAT UNSATISFIED	VERY UNSATISFIED	TOTAL	WEIGHTED AVERAGE
Maintenance of public recreational facilities	35.29% 12	55.88% 19	8.82% 3	0.00% 0	0.00% 0	34	1.74
Trash/recycling removal	70.59% 24	26.47% 9	2.94% 1	0.00% 0	0.00% 0	34	1.32
Road maintenance	11.76% 4	47.06% 16	8.82% 3	26.47% 9	5.88% 2	34	2.68
Maintenance of recreational parks and trails	41.18% 14	47.06% 16	8.82% 3	2.94% 1	0.00% 0	34	1.74
Snow removal	58.82% 20	38.24% 13	2.94% 1	0.00% 0	0.00% 0	34	1.44
Control of municipal finances and spending	14.71% 5	32.35% 11	44.12% 15	5.88% 2	2.94% 1	34	2.50
Adequate public notice of important issues/decisions	23.53% 8	41.18% 14	14.71% 5	17.65% 6	2.94% 1	34	2.35
Effectiveness of attracting and facilitating/supporting business	3.03% 1	21.21% 7	27.27% 9	36.36% 12	12.12% 4	33	3.33

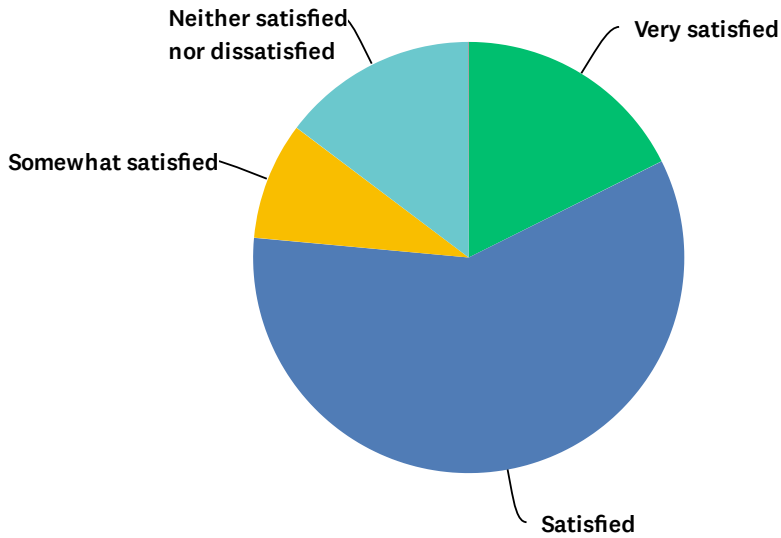
Q8 If there is a municipal service that is not listed above that you would like to comment on, or suggest be implemented, please provide details for us below:

Answered: 9 Skipped: 25

#	RESPONSES	DATE
1	Having recreational activities for kids ie, ice rink, dance classes, early on centre drop ins, exercise classes, baseball and any sports	12/1/2020 1:12 PM
2	I think the municipality does well at supporting businesses but I can't see the 'attracting' of businesses to come to the village.	11/30/2020 8:17 PM
3	None	11/30/2020 6:28 PM
4	A community garden would be great behind the church near the rail trail that runs along side the museum	11/29/2020 1:28 PM
5	No	11/19/2020 9:59 PM
6	N/A	11/18/2020 3:03 PM
7	N/a	11/18/2020 1:41 PM
8	Need better communication	11/18/2020 12:34 PM
9	More large household waste pickup dates. Better online information about upcoming events or notices for the village.	11/18/2020 11:55 AM

Q9 Would you say that you are satisfied or dissatisfied with the overall quality of services provided to the residents/businesses by the Village of Oil Springs municipal staff and council?

Answered: 34 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	17.65%	6
Satisfied	58.82%	20
Somewhat satisfied	8.82%	3
Neither satisfied nor dissatisfied	14.71%	5
Somewhat dissatisfied	0.00%	0
Dissatisfied	0.00%	0
Very dissatisfied	0.00%	0
TOTAL		34

Q10 Confidential question: The Village wants to know if you have any further comments or suggestions to add about any of the topics covered in this survey. If you wish to provide your name and phone number for a call back, please provide details.

Answered: 13 Skipped: 21

#	RESPONSES	DATE
1	Create a by law to clarify who has to pay for the cost of a sewer hook up.	12/1/2020 12:33 PM
2	Consider a splash pad. Oil Springs has many young families that would extremely benefit from this. Families wouldn't need to travel to other municipalities to use their facilities which in turn means OS residents are spending money in another community.	11/30/2020 8:17 PM
3	Stop replacing sidewalks on back streets that are not being used	11/30/2020 6:28 PM
4	I relay on other people to update me on posts made to Facebook. Not everyone uses Facebook. How about a email sign up for community happenings. Large trash, tree lighting, etc. A bulk email sent out to those interested. That would be great	11/29/2020 1:28 PM
5	Sidewalks need replaced and lunderstand they cost a lot but even edging all the grass on the sides of them would help clean up the town...keeping the weeds under control in the town makes a huge difference for beautification...the flower pots this year were beautiful	11/21/2020 8:36 PM
6	No	11/19/2020 9:59 PM
7	I don't know how we do it but we need to attract businesses such as grocery, banking, just the basics so we don't have to leave town to do basic living. It would attract retirees as well as younger families. That would help keep our taxes down if we attract additional families and businesses. I just hope our sewage treatment facility could handle additional homes.	11/18/2020 10:38 PM
8	Sidewalks need repaired.	11/18/2020 7:12 PM
9	Wish the municipality would have paid into the Petrolia arena user fees for children as they are the only municipality that did not and oil springs doesn't have one	11/18/2020 6:19 PM
10	N/A	11/18/2020 3:03 PM
11	They need to seriously look at Oil Springs line it's in very poor shape a gravel road would be a better surface to drive on compared to what's there now	11/18/2020 2:24 PM
12	N/a	11/18/2020 1:41 PM
13	We need more attractive services and amenities to appeal to young families to move to the village. Would love to see/help with some sort of fundraiser for a splash pad for the kids. If we could attract some sort of small manufacturing business to the community that would assist with taxes, employment and development in the community - eg the pickle processing plant in wallaceburg. [REDACTED]	11/18/2020 11:55 AM